

May 21, 2021

RE: Federal and State COVID Requirements Change

To our Valued Customers:

Governor Baker has announced that as of **May 29, 2021**, the Commonwealth of Massachusetts is following CDC guidelines and repealing almost all restrictions that have been in place for the past year. As a result, we will be updating our bank policies as well.

Effective May 29th:

- Customers and employees who are fully vaccinated will no longer be required to wear a face mask in our lobbies and offices. To be considered fully vaccinated you must have received all required shots and allowed two weeks to pass after the final shot to ensure the vaccine has been given a chance to be fully effective. Anyone (customers or staff) who are not fully vaccinated will still be required to wear a mask for the foreseeable future.
- We will be removing the “one-way” door entrances and exits at our branches, allowing customers to enter and exit through whichever door they prefer.
- We will be keeping our Personal Protection Devices (Plexiglas screens at Teller Stations and Customer Service Representative desks) as well as providing hand disinfectant at doors, and encouraging regular handwashing.

We truly appreciate everyone’s efforts throughout this past year as we worked to keep everyone safe and healthy. Because of your efforts and those of our staff, our bank avoided any outbreaks of COVID within our banking family. And we continue to make progress against COVID. Right now, approximately 81.9% of our staff are fully vaccinated and others are being scheduled. We hope to reach close to 100% being fully vaccinated by the middle of June.

We thank you in advance for continuing to practice good habits.

Stay safe, stay healthy, and thank you for banking with us!